

ED-Restraint and Seclusion Initiation and Management

Use of restraints is a last resort measure to contain behaviour escalation. Physical restraints refer to when the staff physically hold/restrain the patient for any amount of time. Mechanical restraints refer to a tool that is used to restrain the patient (i.e. four-point restraints).

No matter the type of restraints used, the same order and documentation process ensues. This begins with the Nurse contacting the Provider to assess the patient and place the necessary orders when the situation is contained.

Provider Steps

- 1. Navigate to Emergency Workflow Page, select the Emergency Orders Tab,
- 2. Click on the Mental Health/Toxicology Subfolder in the Frequent Conditions/Power Plans Folder (or Component) and select the ED Restraints Adult PowerPlan.

If your patient is a pediatric patient, choose PED ED Restraints Pediatrics from within the PEDS Emergency Orders Tab.



3. Select **Modify** Modify in the Orders for Signature window.

There are 3 components to the Restraint order: **Initiation**, **Monitoring and Evaluation**, and **Debrief**. These options are preselected for your convenience.

| S | ♥ Component | Status | Dose | Details |
|--------|--|--------|------|---|
| ED Res | traints Adult (Module) (Validated) (Initiated Pending) | | | |
| ⊿ Pat | ient Care | _ | | |
| ~ | Restraints Initiation | | | T;N Orders must be reviewed as per site guidelines |
| ₽ | Restraints Monitoring and Evaluation | | | T;N Monitor and evaluate as per site guidelines |
| V | 🕅 Restraints Debrief | | | T;N Reflection and review is to be completed as soon as possible within 24 hours |



The system will alert you to review the restraint order once every **24 hours** for **adults** and once every **1 hour** for **pediatrics**.

Based on your assessment, cancel and reorder or discontinue the Restraints Monitoring and Evaluation order.

| | Discern: Open Chart - PRODBCTEST, BCTEST (1 of 2) | | | | |
|---|---|--|--|--|--|
| Gerner | RESTRAINT ALERT | | | | |
| PRODBCTEST, BCTEST has active restraint orders. Review and re-evaluate if restraints are still required. Refer to your site policy/quideline for reordering and documentation | | | | | |
| ane policygu | | | | | |
| | | | | | |
| | OK | | | | |
| | ŌK | | | | |

4. Participate in the unit debrief and any other departmental protocol once the restraints are discontinued.

Nurse Steps

1. Review the restraint order placed by the Provider. If the Provider is unable to enter an order in the system, enter the restraint order that is appropriate based on your patient population. For example, if you have a **Pediatric** patient, choose **PED ED Restraints Pediatrics**.





WARNING: For an Order received verbally from the Provider, enter a verbal order using that Provider's name.

| Ordering Physician × |
|---|
| ED Restraints Adult (Module) (Validated) *Physician name |
| <u>م</u> |
| *Order Date/Time 26-Feb-2018 ↓ 0847 ↓ PST *Communication type |
| Phone Verbal No Cosignature Required Cosignature Required Paper/Fax Electronic |
| OK Cancel |
| |

2. Click Orders for Signature Orders For Signature and then Sign

There are 3 components to the Restraint Order: **Initiation**, **Monitoring & Evaluation**, and **Debrief**. All 3 components fire tasks to the Nursing Activities page on ED LaunchPoint.

| Activities | Orders 🔗 Refresh |
|--|------------------|
| Patient Care (3) | ≣- |
| 3 Patient Care | |
| Restraints Monitoring and Evaluation 22-Feb-2018 11:56 PST, Stop: 23-Feb-2018 11:55 PST, ED Restraint Evaluation Comments: Monitor and evaluate as per site guidelines | |
| Restraints Initiation 22-Feb-2018 11:56 PST, Stop: 22-Feb-2018 11:56 PST, ED Restraint/Seclusion Initiation Comments: Orders must be reviewed as per site guidelines | i i i |
| Restraints Debrief 22-Feb-2018 11:56 PST, Stop: 22-Feb-2018 11:56 PST, ED Restraint/Seclusion Debriefing Comments: Reflection and review is to be completed as soon as possible within 24 hours | |



NOTE: Document as per your site specific policy.

- 3. Document the **Restraints Initiation** by clicking on the black **Document** icon next to the order and click the **Document** button.
- 4. Document detailed assessments in the Restraints Monitoring and Evaluation section by

clicking on the **Document** icon ext to the Order and click the **Document**

Document (1) button.



Nurse or Provider can **discontinue the Restraints Monitoring** and **Evaluation Order** once the patient is ready to be released from restraints.

To discontinue the order, navigate to the Orders profile, then:

- 5. Right-click the Order and select **Cancel/Discontinue**. Fill in the **Ordering Physician Window** and select the appropriate **OEF Discontinue Reason** from the drop-down options.
- 6. Click Orders for Signature, then Sign.



The Restraints Debrief order will remain on the chart until the Debrief is completed.

7. Click on the black **Document** icon next to the Order and click the **Document**

button to document the **Restraints Debrief** after debrief with the team.



WARNING: Update violence alerts or other risk alerts in the patient chart as necesary.

Seclusion Initiation and Management

Use of the seclusion room is a last resort measure to contain behaviour escalation. The seclusion room is a locked, low-stimulation room meant to help patients de-escalate. Seclusion rooms are typically used in the Emergency Department and Mental Health units.

Once the situation is contained, the seclusion initiation and management process can begin. This process begins with the Nurse contacting the Provider to assess the patient and place the necessary orders.

Provider Steps

1. Open your patient's chart and click on the Emergency Orders Tab within your Emergency Workflow screen.



2. Find the Frequent Conditions/Power Plans folder and click on the Mental Health/Toxicology Subfolder and select the ED Seclusion Adult PowerPlan.

If your patient is a **pediatric** patient choose **PED ED Seclusion Pediatrics** from within the **PEDS Emergency Orders Tab**.

| ED Workflow 🛛 🖓 | ED Workflow Si | | | | | | |
|--|---------------------------------------|--|--|--|-------------|----------------------------|----------------|
| Venue: Inpatient 👻 | | | | | | | |
| HIP Pain and MSK | | | | | | | |
| Mental Health/Toxicology ED Acetylcysteine for Acetaminophen Poisoning (Validated) ED Acetylcysteine for | | | | | | | |
| | | | | | | Acetaminophen Poisoning (V | alidated) |
| | | | | | | ED Alcohol Withdray | val Management |
| (CIWA) (Validated) | ED Alcohol Withdrawal | | | | | | |
| Management (CIWA) (Valida | ted) | | | | | | |
| ED Alcohol Withdrav | val Option A | | | | | | |
| (Standard) (Module) (Validated) ED Alcohol Withdrawal Option A (Standard) (Module) | | | | | | | |
| | | | | | (Validated) | | |
| ED Alcohol Withdray | val Option B | | | | | | |
| (Complex Co-morbic | lities) (Module) | | | | | | |
| (Validated) ED Alcohol Wit | hdrawal Option B | | | | | | |
| (Complex Co-morbidities) (M | odule) (Validated) | | | | | | |
| ED Altered Mental S | tatus / Overdose | | | | | | |
| (Validated) ED Altere | d Mental Status / | | | | | | |
| Overdose (Validated) | | | | | | | |
| ED Opioid Overdose | (Module) (Validated) | | | | | | |
| ED Opioid Overdose (N | fodule) (Validated) | | | | | | |
| ED Restraints Adult | (Module) (Validated) | | | | | | |
| ED Restraints Adult (M | (hatebiley) (validated) | | | | | | |
| (Validated) ED Sec | It (Module) clusion Adult (Module) | | | | | | |

- 3. Click the green **Orders for Signature** button in the upper right-hand corner of your screen and select **Modify** in the Orders for Signature window.
- 4. There are 3 components to the Seclusion Order. These are **Initiation**, **Monitoring and Evaluation**, and **Debrief**. They are preselected.

| 4180 | 🛇 💠 Add to Phase 🗸 🛆 Check Alerts 🚇 Comments | Start: | Now | Duration: | None |
|----------|--|--------|--------|---------------|---|
| 2 6 | Component | | Status | Dose | Details |
| D Seclus | ion Adult (Module) (Validated) (Initiated Pending) | | | | |
| ⊿ Patien | nt Care | | | | |
| ~ | Seclusion Initiation | | | | T;N Orders must be reviewed as per site guidelines |
| 7 | Seclusion Monitoring and Evaluation | | | | T;N Monitor and evaluate as per site guidelines |
| 2 | 🖄 Seclusion Debrief | | | | T;N Reflection and review is to be completed as soon as possible within 24 hours |

5. **Sign** the orders.



The system will alert you to review the seclusion order once every **24 hours** for **adults** and once every **1 hour** for **children** and **youth under 18 years old**.

Based on your assessment, cancel and reorder *or* discontinue the **Seclusion Monitoring and Evaluation Order**.

6. Participate in the unit debrief and any other departmental protocol once the seclusion is discontinued.

Nurse Steps

1. Review the Seclusion Order placed by the Provider.

If the Provider gives the Order verbally:

2. Enter the **Seclusion PowerPlan** that is appropriate based on your patient population

For example, if you have a **Pediatric** patient, choose **PED ED Seclusion Pediatrics**.

| Nursing Quick Orders | 23 | PE | | | | | | |
|---|----------------------------|-----------------------|-------------------------|---------------------|-----------------|---------|-----|--------|
| Venue: Inpatient * | | _ | | | | | | |
| PowerPlans | =• (| ≥ 🔳 | | Orde | ering P | hysicia | an | × |
| General Orders Triage Adult | | *Phys | sician r | name | | | | 9 |
| Frequent Conditions | ≡• (| • Ord 26-Fe | er Dat | te/Time 8 | • • | 1114 | | PST |
| (Validated) | | *Com | munic | cation ty | pe | | | |
| Asthma/COPD | | Pho | ne | | | | | |
| Cardiac / Chest Pain | | Verl | bal | | | | | |
| ED Restraints Adult (Module) (Va ED Restraints Adult (Module) (Validat | alidated) | No Cos Pan | Cosig ignat er/Fa | inature ture Rei | Requi quired | red | | |
| ED Seclusion Adult (Module) (Va ED Seclusion Adult (Module) (Validat | lidated) ^{wd)} | Elec | ctroni | ic | | | | |
| Neuro / Stroke / TIA | | | | | | OK | | Cancel |
| Sepsis / Fever | | | | | | | 1.0 | 22 |





WARNING: For an Order received verbally from the Provider, enter the Physician's name and select Verbal as the Communication type.

3. Sign the PowerPlan. There are 3 components to the Seclusion PowerPlan: Initiation, Monitoring & Evaluation, and Debrief.

| R | N V | Component | Status | Dose | Details |
|-------|------------|--|--------|------|---|
| ED Se | clusion A | dult (Module) (Validated) Unitiated Pending) | | | |
| 4 Pa | rtient Car | | | | |
| R | | Seclusion Initiation | | | T;N Orders must be reviewed as per site guidelines |
| 2 | Ø | Seclusion Monitoring and Evaluation | | | T;N Monitor and evaluate as per site guidelines |
| 2 | | Seclusion Debrief | | | T;N Reflection and review is to be completed as soon as possible within 24 hours |

All 3 components fire tasks to the Nursing Activities page on ED LaunchPoint.



NOTE: Document as per your site specific policy.

4. Document the Seclusion Initiation by clicking on the black **Document** icon next to the Order sentence and click the **Document Document** button. Use the dynamic group icon to create a section labeled **Seclusion** for charting.

| | 26-Feb-2018 |
|------------------------------------|-------------|
| Restraint/Seclusion Initiation | |
| ⊿ Restraint Prevention | |
| Restraint Alternatives | |
| Restraint Response to Alternatives | |
| Restraint Alternatives Comments | |
| ⊿ Restraint Initiation | |
| Restraint Reason | |
| Restraint Initiation Notification | |
| Security Involvement | |
| Code White Called | |
| Restraint Behaviour Description | |
| Restraint Behaviour Description 2 | |
| Restraint Behaviour Description 3 | |
| ⊿ Restraint Information | <u>ه</u> ۷ |



| lestraint Type: | |
|------------------------------------|-----|
| 4-point restraint | ^ |
| 5-point restraint | |
| All bed rails up | |
| Ankle restraint | |
| Chemical restraint | |
| Elbow immobilizer | |
| Enclosed bed | |
| Head immobilization | |
| Lap belt | |
| Lap board | |
| Mittens | |
| Mobility limiter | |
| Pelvic holder | |
| Physical restraint (Physical hold) | |
| Roll belt | |
| Seat belt | |
| Seclusion | |
| Vest restraint | 2.4 |
| Wheel chair harness | Y |

5. Document detailed assessments in the **Seclusion** Monitoring and Evaluation section by

clicking on the black Document icon next to the order sentence and click the **Document Document button**. Document under the **Seclusion** label.

| ⊿ Restraint Information | |
|------------------------------------|--|
| A <seclusion></seclusion> | |
| Restraint Activity Type: | |
| Restraint Activity Type Comment: | |
| Restraint Activity Type Comment 2: | |

Once the patient is ready to be released from seclusion, a Nurse or Provider can discontinue the **Seclusion Monitoring and Evaluation** order.

- 4. Navigate to the Orders profile and right-click the order sentence and select **Cancel/Discontinue** to discontinue the order.
- 5. Fill in the **Ordering Physician window** and select the appropriate **Discontinue Reason** from the drop-down menu.
- 6. Click Orders for Signature, then Sign.



Last update: March 27, 2018



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|------------------------------------|---------------------|
| Discontinue Date/Time: 26-Feb-2018 | Discontinue Reason: |

5. Debrief with the team and document the Seclusion Debrief by clicking on the black Document
 icon next to the order sentence and click the Document

The Seclusion Debrief order will remain on the chart until the Debrief is completed.



WARNING: Update violence alerts or other risk alerts in the patient chart as necessary.